

TEAK TILES – GENERAL CONDITIONS

(Last Updated April 2011)

A. SAKKHO TEAK TILES GENERAL CONDITIONS

Maintenance

Sakkho teak tiles require little maintenance and are very easy to care for. Over time the wood will patina to a light silver color also known as the “graying process” which is desirable to some. If you would like to maintain the color of the timber we recommend the use of a good quality oil penetrating sealer or recommended protective coating.

Suitable teak or deck oil is available from most hardware stores and should be chosen by their ability to block UV rays when tiles are used outdoor. Tiles can also be painted using timber paint. It is recommended to use paint undercoat prior painting tiles due to the high level of natural oils present in teak-wood.

Sakkho recommends Ligno® Teak Guard Marine, a water based, multifunctional, clear impregnation, specifically developed for wood protection in the marine environment; also used for decking and outdoor furniture.

Sakkho recommends applying any suitable protective coating as follow: 2 coats after installation; 2 coats after the first six months; two coats after 12 months; and two coats once or twice per year thereafter.

Installation

Sakkho does not provide installation or advice related to a particular installation; this should be requested from a licensed builder or an accredited professional.

Delivery

Sakkho undertake to supply teak tiles or other ordered products as ordered, in good condition, compliant with industry standards.

For all deliveries, it is the purchaser's responsibility to meet the conditions of delivery as stated, and also provide clear and safe access to the site. In the interest of Occupational Health & Safety it is the purchaser legal liability to provide a safe delivery location. Site must be OH&S compliant. Delivery or pick up arrangement must be agreed between Sakkho and the purchaser. All costs associated with delivery are the purchaser responsibility.

No returns Policy

Sakkho cannot accept returns of any teak tile or associated product. It is incumbent upon the customer to ensure they have ordered the correct specie, grade model of teak tile, and a proper check of quantities and tallies has been done by the purchaser prior ordering and before delivery, as stated in the terms and conditions of sale, and reiterated on the quote form or invoice.

Additional quantity of tiles considered as wastage or “extra quantity” must be considered and ordered accordingly by the purchaser.

Storage and Preparation

Timber is a hygroscopic natural material responding to changes in moisture. As timber absorbs moisture to remain in equilibrium with the surrounding atmosphere, it expands; as it loses moisture, it shrinks. To produce a successful outcome, tiles need to be installed at the correct moisture content.

Teak tiles must be stored covered from direct sunlight, snow, dew or rain where they are to be installed or in a similar environment. Protect the timber from moisture during all stages of construction. Keep it away from the ground or newly laid concrete unless required by the intended application.

For moisture content to adjust to the humidity level and temperature of the environment, Sakkho recommends teak tiles to be stored in this environment for a period of two to three weeks prior installation. Repair damages to pack covers immediately.

B. TIMBER CERTIFICATION

FSC Certification | Forest Stewardship Council: Chain of Custody



The mark of responsible forestry

The FSC certification obtained by Sakkho guarantees that the timber used in the production of our wooden products marked as FSC Certified comes from responsibly managed forests, as defined by strict environmental FSC standards, and from other rigorously controlled sources. This important certificate and unique Chain of Custody Code Sakkho received (number SCS-COC-003452) allows the traceability of our timber from the forests to the end user.

SCS Certification | Scientific Certification Systems: Forest Conservation Program



The SCS possesses an intimate knowledge of the strict FSC protocols and have guided Sakkho through the FSC certification process. In line with standards set by the FSC chain of custody program, Sakkho follow advice provided by the SCS Forest Conservation program

Non Certified Timber | From Controlled and Legal Plantations



It is not always possible to supply product manufactured with certain type of timbers labelled as FSC Certified products; therefore, Sakkho also offers non-certified timber products which are manufactured using wood sourced from controlled and legal plantation zones such as from the Javanese forests administered by Perum Perhutani. This is the leading Java teak forest plantation management of forestry sector in Indonesia undertaken by Ministry of State Owned Company of Republic Indonesia already committed to following the FSC program.

Availability | Certified Timber

As there is a strong demand for FSC certified teak-wood and limited output from FSC certified plantations, please enquire for current availability or waiting time prior availability.

Price Difference | Certified and Non Certified Timber

Currently, there is a price difference between teak tiles manufactured using FSC certified timber and non FSC certified timber originating from other Legal plantations. Price difference is predominantly due to limited output of FSC certified teak-wood sourced from local plantations and factories in relation to the global demand for FSC certified material.